

The mission of the Membership Committee is to develop and implement strategies that contribute to the retention and growth of RPCN's membership.

The Duties and Responsibilities of the Membership Committee members include:

1. Discuss, formulate, and implement strategies for membership growth and membership retention.
2. Meets with new members as part of the Ambassador program to introduce member benefits and establish a rapport.
3. Provide input / suggestions to expand / improve services and add value to membership.
4. When attending a meeting, support and promote membership involvement.
5. Be able to answer questions regarding RPCN's objectives and structure; answer questions and provide information regarding membership (e.g., questions relating to dues, membership categories, etc.).
6. Follow up with any potential members to address questions, provide additional information, and help facilitate their joining RPCN.
7. Reach out to those who have not renewed their membership to determine why and encourage them to rejoin.
8. Assess membership needs through instruments such as surveys and questionnaires, or other methods, and communicate the members needs to the Board of Directors.
9. Document and update as needed the procedures for welcoming new members, reaching out to lapsed members, and any other process used by the committee.
10. Work with Treasurer directly to solve membership enrollment issues.

Member Time Commitment: Average 1-3 hours per month; additional assignments as needed and agreed upon.